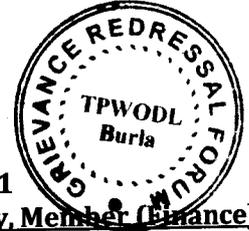


**Grievance Redressal Forum
TPWODL, BURLA**

Quarter No: SD-6/2, Sourav Vihar, Near NAC College,
Burla, Sambalpur, Pin- 768017

Email: grf.burla@tpwesternodisha.com, Ph No.0663-2999601

Bench: Ranjan Kumar Naik, President, S.K Dora (Co-opted Member) and S.Tripathy, Member (Finance)



Ref: GRF/Burla/Div/BNED/ (Final Order)/69(4)

Date: 26.02.26

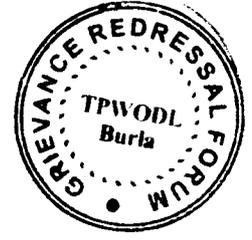
Present:

**Sri Ranjan Kumar Naik, President
Sri S.K Dora (Co-opted Member)
Sri S.Tripathy Member(Finance)**

1	Case No.	BRL/122/2026			
2	Complainant/s	Name & Address		Consumer No	Contact No.
		Bali Singh C/O-Seema Singh At-Gwalapada, Po-Lamtibahal, Ps-Brajarajnagar Dist-Jharsuguda		4171-2708-0012	9437257647
3	Respondent/s	S.D.O (Elect), Brajarajnagar		Division B.N.E.D, TPWODL, Brajarajnagar	
4	Date of Application	25.02.2026			
5	In the matter of-	1. Agreement/Termination	X	2. Billing Disputes	✓
		3. Classification/Reclassification of Consumers	X	4. Contract Demand / Connected Load	X
		5. Disconnection / Reconnection of Supply	X	6. Installation of Equipment & apparatus of Consumer	X
		7. Interruptions	X	8. Metering	X
		9. New Connection	X	10. Quality of Supply & GSOP	X
		11. Security Deposit / Interest	X	12. Shifting of Service Connection & equipments	X
		13. Transfer of Consumer Ownership	X	14. Voltage Fluctuations	X
		15. Others (Specify) -X			
6	Section(s) of Electricity Act, 2003 involved				
7	OERC Regulation(s) with Clauses	1. OERC Distribution (Conditions of Supply) Code,2019 ✓			
		2. OERC Distribution (Licensee's Standard of Performance) Regulations,2004			
		3. OERC Conduct of Business) Regulations,2004			
		4. Odisha Grid Code (OGC) Regulation,2006			
		5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004			
		6. Others			
8	Date(s) of Hearing	25.02.2026			
9	Date of Order	26.02.26			
10	Order in favour of	Complainant	Respondent	Others	✓
11	Details of Compensation awarded, if any.	NIL			


 Ranjan Kumar Naik
 President
 Grievance Redressal Forum
 TPWODL, Burla - 768017

Place of Camp: SDO Office, Brajarajnagar



Appeared

For the Complainant- Bali Singh
Represented by Seema Singh

For the Respondent - SDO(Electrical), Brajarajnagar, TPWODL.

GRF Case No- BRL/122/2026

Bali Singh
C/O-Seema Singh
At- Gwalapada, Po-Lamtibahal, Ps-Brajarajnagar
Dist-Jharsuguda
Consumer No-4171-2708-0012
VRS
SDO(Electrical), Brajarajnagar, TPWODL.

COMPLAINANT

OPPOSITE PARTY

The complainant as well as opposite party have appeared before the forum during hearing at site. The complainant has lodged objection to this Forum without approaching to opposite party which is coming under CHP (Complaint handing procedure) and hence, the copy of the application is enclosed herewith and keeping the application in original for maintenance of records by this Forum and the opposite party is instructed to take up the matter to resolve the grievance at their level with the direction to submit the compliance to this Forum within one month.

However, the Opposite Party is advised to resolve the case as per internal bill revision mechanism in force.

Hence the instance case petition is hereby dropped.

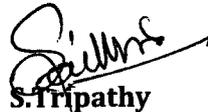
Accordingly, the case is disposed of.

The complainant is at liberty to approach the Forum with necessary supporting documents if the complainant is not satisfied with the action/inaction of the opposite party.


S.K Dora

(Co-Opted Member)

Co-opted Member
Grievance Redressal Forum
TPWODL, Burla - 768017


S. Tripathy

Member (Finance)
Member

Grievance Redressal Forum
TPWODL, Burla - 768017


Ranjan Kumar Naik

(President)
President

Grievance Redressal Forum
TPWODL, Burla - 768017

1. Bali Singh, C/O-Seema Singh, At-Gwalapada, Po-Lamtibahal, Ps-Brajarajnagar, Dist-Jharsuguda
2. Sub-Divisional Officer (Elect.) Brajarajnagar, TPWODL, with the direction to serve one copy of the order to the Complainant/Consumer
3. Executive Engineer (Elect.), BNED, TPWODL, Brajarajnagar
4. The Chief Legal-cum-Nodal Officer, TPWODL, Burla for information.

"If the complainant is aggrieved by this order of the Grievance Redressal Forum, he/she is at liberty to make representation to the Ombudsman II, Qrs. No.3R-2(S), GRIDCO Colony, P.O:Bhoinagar, Bhubaneswar-751022 (Tel No. 0674-2543825 and Fax No. 0674-2546264) within 30 days from the date of this order of the Grievance Redressal Forum."

CHP

122/26

GRIEVANCE REDRESSAL FORUM,
 Qtr. No-SD.6/2, Sourav Vihar, Near NAC College, BURLA-768017.
 E-mail: grf.burla@tpwesternodisha.com
GRIEVANCE REDRESSAL FORUM

Received

Complaint No. 03 No..... Consumer No. 417127080012
 Dt.....
TPWODL, Burla

- (1) The name, detail address and telephone no/mobile no. of the complainant with consumer no.
 BALI SINGH / Mob No - 9437257647
 At - ~~G~~WALAPADA,
 Po - LAMTIBAHAL
 Ps - BRAJRAJNAGAR
 Dist - JHARSUGUDA
 CONSUMER NO - ~~413301040525~~
 417127080012
- (2) The local office, designation and detailed address of the officer, against whose action/ inaction, the complaint is being filed.

- (3) The facts of the complaint (may enclose copy of the latest representation to the concerned officer of the Licensee; action taken or inaction).

Its OLD Account No - for My Father in Law, This to Three Son, Then use an Divid into Split 3 part on Due to family circumstance the entire outstanding amount cannot be cleared. So, I request to divide this bill in three part so that I can clear my share, and give me new connection.

(4) Relief sought.

- (5) Any interim relief sought, pending final decision.
- (6) Whether the subject matter of the case is pending adjudication in Hon'ble High Court, Consumer Forum, any other Court or Forum if so, please give details.
- (7) Date of filing complaint in the office of ESO/SDO/EE (Documentary evidence to be enclosed).
- (8) Complaint No. allotted by the office of ESO/SDO/EE, if any.

Place: - Brajrajnagar
 Date: - 25/02/2026

+ Seema Singh
 Signature of the Applicant

* Please add additional sheets if necessary